

Review

- The goal of the Supplier Self Audit Checklist is to not only to understand supplier's current overall position and identify risk but to provide a path for the supplier's improvement and growth.
- The supplier will go through and evaluate themselves in each section first.
- Creation may or may not perform the audit as well, depending on any associated risk.
- The Creation auditor may or may not evaluate every section of the Supplier Self Audit, if performed, based on time allotted.



Form Contents

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- 1.0 Customer Service
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- 4.0 New Product Support
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- 6.0 Manufacturing Capability & Improvement Process
- 7.0 Supply Chain management
- 8.0 Financial Systems
- 9.0 Quality Systems
- 10. Operational Excellence
- Summary
- History of Changes



Instructions

- The Instructions tab will give the supplier and the Creation auditor direction for completing the Supplier Self Audit Checklist.
- Enter audit date, supplier name, and supplier # in the spaces provided in the Instruction Tab. This information will populate to the other tabs in the worksheet.

Assessment Date:	< Enter Audit Date >
Supplier Name:	< Enter Supplier >
Supplier #:	< Enter Supplier # >



Filling in the Form

Section Customer Service

• For sheets 1.0 through 10.0, the supplier is expected to evaluate and rate themselves for each item along the progression within the range of 1 to 5 or N/A.

Organization		>>>>>Trend Progression>>>>>>				Preferred Supplier Level	Supplier	Creation	Quality Audit Notes:
ITEM	Elements and Behaviors	1	2	3	4	5	Rating	Rating	Enter comments / notes
		No plans or effort	Customer satisfaction level is	Customer satisfaction is a	Customer satisfaction is an	Customer satisfaction is a process			
		established to improve	measured.	company objective.	organizational imperative.	driver			
		customer satisfaction and							
	Customer	support.	Product and service value is	An implementation plan has	An improvement plan is	Customer satisfaction process is			
1.1	Support and		determined from customer	been established.	implemented and training is in	integrated from senior management	3		
	Satisfaction	Customer awareness is	input.		process.	down within the organization.			
		limited.		Areas of improvement and					
				training needs are identified.		Metrics are posted and drive on-going			
						improvement activities.		-	

For each item within this Audit, the supplier's rating is based on the supplier's ability to demonstrate that they meet / comply with all expectations leading up to and including the rating selected and be able to provide evidence of compliance.

Ex. The supplier selects a 3, they must be able to show they also meet the requirements of 1 and 2 as well as 3.

Preferred Supplier Level	Supplier Rating		reation Rating	C E
Customer satisfaction is a process driver				
Customer satisfaction process is integrated from senior management down within the organization.	3			
Metrics are posted and drive on-going improvement activities.		~		
Strategic growth plan is in place 5	N/A			Г
years out with comprehensive plans in place for significant capital	2			
investments to support growth.	3			
5	4			
	5			L



Filling in the Form cont.

- For sections 1.0 10.0 the total progression rating score for all items will appear in the box in the lower right-hand corner labeled "Section Score".
- If Creation is also evaluating the supplier, the Creation auditor will follow the same steps with the supplier and rate the supplier from the customer's perspective.
- Scores from the supplier self-assessment and Creation validation assessment will be compared to gain an understanding of how the evaluations differ.

Preferred Supplier Level	Supplier	Creation Rating	
5	Rating		
Customer satisfaction is a process driver			
Customer satisfaction process is integrated from senior management down within the organization.	3	3	
Metrics are posted and drive on- going improvement activities.			
Strategic growth plan is in place 5 years out with comprehensive plans in place for significant capital investments to support growth.	4	3	

Section Score	7	6



Summary

- The Summary tab shows each section's totals and calculates the scores.
- There are two charts to represent the supplier's overall section average and Creation's overall section average.





