



Dear Valued Supplier,

New and improved documents, including updates to our Supplier Quality Requirements (SQR), Terms and Conditions (T's & C's) of Purchase have been added to the Supplier page on our website. This update includes a translation to simple Chinese.

www.creationtech.com/suppliers/

Please review documents to ensure your company is in compliance with Creation Supplier requirements. Thank you for addressing this important issue quickly.

If you have any questions please reach out to your respective supply chain or quality contact.

A quick word from Sean Lotspeich, Creation Technologies' Vice President, Global Quality

I'm excited to take this opportunity to introduce myself to you, our valued supplier and partner. I joined Creation recently, in October 2020.

My personal philosophy regarding supplier quality is that it is a two way street: A customer should be fair to--and candid with--its supplier. The relationship should be mutually beneficial, with the supplier benefiting just as much as the customer.

With that said, I also believe in high expectations, and continual improvement. Simply put, we require high quality products and materials to be delivered to us on time.

Over the next several quarters, we will be working to make our supplier quality processes, tools, and interactions more robust, to the benefit of both you, and Creation.

More details to come. Stay tuned!

In the meantime, I wish your business with Creation, and you personally, to be wildly successful the rest of 2021 and beyond!

Sean Lotspeich
Vice President, Global Quality
Creation Technologies



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